

Dear Patient

VIOXX® (rofecoxib, MSD) and Doctor Visit Refund

Thank you for calling about the voluntary product withdrawal of VIOXX®. Following are details of how you can obtain a refund for the VIOXX® that you still have and for your doctor visit to change from VIOXX® (if applicable).

VIOXX® Refund

Please complete the enclosed form to obtain your full refund for the VIOXX® that you still have. We will refund you the full retail price of each pack, even if the pack is partially used. Please send back the product pack(s) including remaining tablets with the enclosed form.

Doctor Visit Refund

If you need to go to the doctor to change from VIOXX® we will reimburse you for this visit. Please attach your receipt and complete the information on the enclosed form.

If you have any questions, please do not hesitate to call us on 0800 800 MSD (0800 800 673).

Yours sincerely

A handwritten signature in black ink, appearing to read 'Alister Brown', with a stylized flourish at the end.

Alister Brown
Managing Director